	Domains	SSL Certificates	Shared Hosting
Legal frameworks	The information required for issuing an invoice is kept for 10 years. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) - E-mail address	The information required for issuing an invoice is kept for 10 years. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) - E-mail address	The information required for issuing an invoice is kept for 10 years. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) - E-mail address
Realization of ordered services	Information about the owner, technical and administrative contacts are necessary for the implementation of domain registration. All the above contacts are transmitted into the register of a particular domain and can be publicly seen in WHOIS databases. In addition, in our database (data is not public), information on a user who can manage a single domain is also recorded, together with an information about the payer of a domain. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) E-mail address - IP address of the payer (online payment) PayPal user account (for this type of payment only) - Payer's bank account number of the payer (in case of payment via bank account)	The data is recorded only for the paid certificates and are necessary for the issue of a certificate by an authorised certification organisation. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) E-mail address - IP address of the payer (online payment) PayPal user account (for this type of payment only) - Payer's bank account number of the payer (in case of payment via bank account)	Upon activation of the hosting package, the access data to the control panel and the FTP account are transmitted to the user. The user can change this data at any time. If not, they are stored in a copy of the email sent to the user. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) E-mail address - IP address of the payer (online payment) PayPal user account (for this type of payment only) - Payer's bank account number of the payer (in case of payment via bank account) When migrating user data from another service provider to us, we obtain the hosting package data from another provider. These are, as a rule, data for access to the control panel, and when e-mail contents are migrated, e-mailbox passwords are also acquired.
User Data	In addition to the contacts necessary for registration of the domain, we do not have access to other user data.	When we issue a certificate, we do not have access to other data to the hosting package or server.	We have access to all the information that is user data. If we help the customer in a leased hosting package, installation of a certificate, we can obtain accessible data to the hosting package or server. Data is accessed only for the purpose of providing support

to users or with troubleshooting.

We have access to data (content), which may include personal data, if the user transfers them to the server or the hosting package.

This also includes all the information that is uploaded to the server or the hosting package by the user's customers.

We access the data in the event of a problem with the website or at the request of the user.

Data:

- database
- files
- e-mails
- logs

Data is stored in backup copies, accessed only when necessary (user's request, rescue or resetting of the server in case of a technical error).

In order to detect and eliminate vulnerabilities in web applications, an external provider Patchman (Patchman B.V., Neptunusstraat 27A, 7521 WC Enschede, The Netherlands) stores contact email addresses listed in the hosting control panel or the payer's contact address, domain names, and filenames of the hosting package.

The server records accesses to hosting packages that contain user name and IP address.

	VPS servers	Dostavljalec	Web Sites
Legal Frameworks	The information required for issuing an invoice is kept for 10 years. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) - E-mail address	The information required for issuing an invoice is kept for 10 years. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) - E-mail address	The information required for issuing an invoice is kept for 10 years. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) - E-mail address
Realization of ordered services	Upon activation of the VPS server, the server access data is transmitted to the user (username and password). The user can change this data at any time. If not, they are stored in a copy of the email sent to the user. **Information:** - First and last name or Name of the company, address - VAT ID No. (legal entities) E-mail address	Upon activation of the user account, the access data is transmitted to the user (username and password). The user can change this data at	Upon activation of the user account, the access data is transmitted to the user (username and password). The user can change this data at any time.

	• IP address of the payer (online payment) PayPal user account (for this type of payment only) • Payer's bank account number of the payer (in case of payment via bank account) When migrating user data from another service provider to us, we obtain data for accessing the server from another provider. These are, as a rule, data for access to the server control panel, and when e-mail contents are migrated, e-mail passwords are also acquired.	any time. If not, they are stored in a copy of the email sent to the user. **Information:** • First and last name or Name of the company, address • VAT ID No. (legal entities) E-mail address • IP address of the payer (online payment) PayPal user account (for this type of payment only) • Payer's bank account number of the payer (in case of payment via bank account)	If not, they are stored in a copy of the email sent to the user. **Information:** • First and last name or Name of the company, address • VAT ID No. (legal entities) E-mail address • IP address of the payer (online payment) PayPal user account (for this type of payment only) • Payer's bank account number of the payer (in case of payment via bank account)
User Data	We have access to all the information that is located in a leased VPS package. Data is accessed only for the purpose of providing support to users or with troubleshooting. We have access to data (content), which may include personal data, if the user transfers them to the server or to the VPS roaming package. This also includes all the information that is uploaded to the server or the roaming package by the user's customers. We access the data in the event of a problem with the website or at the request of the user. **List of data:** • database • files • e-mail • logs • Data is stored in backup copies, accessed only when necessary (user's request, rescue or resetting of the server in case of a technical error). For users who have subscribed to the Patchman Software License for the purpose of detecting and eliminating vulnerabilities in web applications, an external provider Patchman (Patchman B.V., Neptunusstraat 27A, 7521 WC Enschede, The Netherlands) stores contact email addresses listed in the roaming control panel or the payer's contact address, domain names, and filenames of the roaming package. The server records accesses to server that contain username and IP address.	We have access to the user account. We do not have access to it except in the case of troubleshooting, technical support requests or preventing spam emails. We have access to all the information in the user account. **Information:** • list of contacts • list of e-mail campaigns • response statistics to e-mail campaigns (readability) and individual contact actions (clicks on links) Data is stored in backup copies, accessed only when necessary (user's request, rescue or resetting of the server in case of a technical error). The server records accesses to interface that contain username and IP address.	We have access to the user account. We do not have access to it except in the case of troubleshooting, technical support requests or editing custom-made web pages. **Information:** • Web site content • content of completed contact forms access • statistics to the page editing interface • statistics of visits to the website Data is stored in backup copies, accessed only when necessary (user's request, rescue or resetting of the server in case of a technical error). The server records accesses to editor that contain username and IP address.